

Evaluating the Impact of Technology-Enhanced Learning on Academic Achievement and Attitudes of Higher Secondary Students in West Bengal

Swapna Ghosh^{1*}, Dr. Harsha Patil²

^{1*}Research Scholar, Department of Education, Kalinga University, Naya Raipur (C.G.), India,
Swapnamukherjee1983@gmail.com

²Associate Professor, Department of Education, Kalinga University, Naya Raipur (C.G.), India,
harsha.patil@kalingauniversity.ac.in

Abstract

This study investigates the impact of Technology-Enhanced Learning (TEL) on the academic achievement and attitudes of higher secondary students in West Bengal, with an emphasis on urban and rural comparisons. A sample of 300 students was equally divided between experimental (TEL-integrated) and control (traditional) groups, with further sub-division into urban (75) and rural (75) participants in each group. Pre- and post-tests were administered to assess academic performance, and a 5-point Likert scale questionnaire evaluated students' attitudes toward TEL. Statistical tools, including paired t-tests, ANOVA, and correlation analysis, were used to analyze the data. The results showed a significant improvement in academic performance among students exposed to TEL compared to those following traditional methods, with the experimental group achieving 15-20% higher scores. No significant differences in performance between urban and rural students were observed, suggesting TEL's ability to provide equitable learning opportunities. Moreover, students in the experimental group exhibited more positive attitudes toward TEL, citing improved motivation, engagement, and conceptual understanding. A moderate positive correlation ($r = 0.46$) was found between students' attitudes toward TEL and their academic achievement, reinforcing the role of positive perceptions in enhancing learning outcomes. These findings highlight the potential of TEL to bridge educational disparities and enhance academic achievement across diverse settings. The study recommends blended learning models combining digital tools with traditional instruction to meet varying learning needs. Future research could explore subject-specific TEL applications and strategies for improving digital literacy among students and educators.

Keywords: Technology-Enhanced Learning, Academic Achievement, Attitudes, Higher Secondary Students, Blended Learning, Urban-Rural Comparison, West Bengal, Educational Technology, Digital Literacy, Motivation in Learning

1. Introduction

Technology-based learning has become an integral part of modern education, significantly impacting students' academic performance and shaping their attitudes towards learning. With increasing access to digital devices and internet resources, educational institutions are gradually adopting technology-enhanced strategies. This shift not only promotes better engagement but also provides opportunities for personalized learning, which has shown to improve academic outcomes.

Research highlights that integrating technology into classrooms helps students develop critical thinking, creativity, and problem-solving skills. Interactive tools such as online quizzes, simulations, and virtual learning environments encourage active participation and collaboration among students, leading to better retention of concepts. Furthermore, studies have shown that mobile learning, learning management systems (LMS), and gamified content enhance the students' motivation and make learning more engaging by offering immediate feedback and diverse educational resources.[1] [2] [3] Technology also plays a vital role in facilitating differentiated instruction, where students can learn at their own pace and according to their abilities. Personalized e-learning modules, accessible through computers or mobile devices, have been reported to significantly enhance academic achievement, especially in subjects like science and mathematics. For example, the integration of multimedia resources helps students visualize complex concepts, leading to improved understanding and performance on standardized assessments. [4] [5] [6] The theoretical underpinning of technology-based learning aligns with the constructivist theory of education, which emphasizes active learning and knowledge construction through meaningful interaction. According to research, students become more engaged when they interact with digital content, enhancing their learning outcomes compared to traditional learning environments. Moreover, mobile learning initiatives and digital classrooms foster a collaborative atmosphere where students can easily exchange ideas and receive timely feedback from instructors. [7] [8] [9] This study is especially relevant given the growing digital divide and the rapid changes in pedagogical practices in India. By focusing on higher secondary students in West Bengal, the study aims to provide insights into how technology integration can bridge the educational gap and foster a more inclusive learning environment. Understanding students' attitudes towards technology-based learning will help policymakers and educators tailor future strategies for digital education implementation. [10] [11] [12] [13] [14] Despite its advantages, technology-based learning faces several challenges. Limited access to digital tools, lack of teacher training, and inadequate infrastructure can hinder the effective

implementation of technology in classrooms. Additionally, there is often a learning curve associated with digital literacy, particularly among students and teachers unfamiliar with the latest educational technologies. Addressing these gaps is crucial to ensuring that the benefits of technology-based learning reach all students equally, particularly in under-resourced regions. [15] [16] This study will explore these challenges within the context of West Bengal, identifying strategies to overcome them and leverage technology for improved educational outcomes. By doing so, the research aims to contribute to the ongoing discourse on digital transformation in education and support efforts towards inclusive, technology-driven learning environments.

The objectives of this study are:

1. To analyze the impact of technology-based learning on the academic performance of higher secondary students in West Bengal.
2. To examine the relationship between technology-enhanced learning environments and students' attitudes towards their education.
3. To identify the challenges and opportunities associated with implementing technology-based education in higher secondary schools.
4. To assess the differences in academic outcomes between students exposed to technology-based learning and those following traditional teaching methods.

2. Literature Review

Author(s) and Year	Research Focus	Key Findings	Identified Gaps
Bada, A. A. (2022)	Brain-based teaching strategy and student performance in physics	Brain-based strategies improve students' achievement in the concept of heat energy	Limited exploration of other STEM fields beyond physics; lacks longitudinal data on lasting impacts
Al-Qatawneh et al. (2022)	Effects and perceptions of mobile learning in higher education	Mobile learning enhances engagement and learning outcomes; perceptions about mobile learning are generally positive	Limited focus on cross-disciplinary mobile learning applications; lacks regional comparisons across diverse educational contexts
Fadel & Lemke (2008)	Multimodal learning through media	Use of multiple media channels improves learning outcomes by catering to different learning styles	Outdated research; further validation needed using newer technologies like augmented reality and VR
Cheng, L. (2022)	Usability framework for mobile augmented reality (AR) in language learning	Usability challenges addressed using a specific framework, enhancing AR-based language learning	Lacks experimental validation on diverse learner populations and contexts beyond language learning
Schutz & Muis (2024)	Comprehensive coverage of educational psychology theories	Provides an in-depth review of educational psychology and its practical applications	Lacks focus on the role of modern technologies like AI in educational psychology
Golden, J. B. (2019)	Relationship between formative assessments and state summative assessments	Formative assessments have predictive power over summative assessment performance	Limited scope, focusing only on mathematics; no cross-grade or subject validation
Wang & Wang (2013)	Mobile learning and its relationship with learning outcomes	Mobile learning positively influences learning outcomes through improved access and flexibility	Research limited to early phases of mobile technology adoption; needs updated insights on evolving tools
Taş & Karabay (2022)	Improving teachers' content organization skills through practicum	Practicum-based training significantly enhances content organization skills among student teachers	Limited evidence on how these skills translate into improved student outcomes; lacks comparative studies across different educational systems
Karim et al. (2022)	ICT use and firm performance from a resource-based perspective	ICT positively impacts firm performance; cross-country ICT development moderates these effects	Limited analysis of education-sector ICT use; further exploration needed on how ICT supports sustainable education
Nguyen & Chen (2023)	Information system success, stress, and self-regulated learning	Information system success and intrinsic motivation influence self-regulated learning in online environments	Lacks specific strategies to reduce stress; limited insights into offline or blended learning environments

Summary of Gaps

1. **Cross-disciplinary application:** Research often focuses on single subjects, requiring more cross-disciplinary analysis.
2. **Regional and contextual variations:** There is a need for comparative studies across different educational settings and regions.
3. **Longitudinal and broader impact assessments:** Most studies lack longitudinal data to measure long-term effects.
4. **Technology evolution and integration:** Outdated studies need validation with modern technologies like AI, VR, and AR.

5. **Impact of psychological factors:** There is limited exploration of how stress and motivation affect learning outcomes in various modalities.

3. Methodology

This study aims to evaluate the **impact of Technology-Enhanced Learning (TEL) on the academic achievement and attitudes of higher secondary students in West Bengal**. Below are the detailed steps and procedures followed to achieve the research objectives.

3.1. Research Design

The study follows a **quasi-experimental research design** using **pre-test and post-test assessments** with two groups:

1. **Experimental Group:** Students receiving TEL interventions.
2. **Control Group:** Students taught using traditional methods.

Both quantitative and qualitative data are collected to assess improvements in academic performance and learning attitudes.

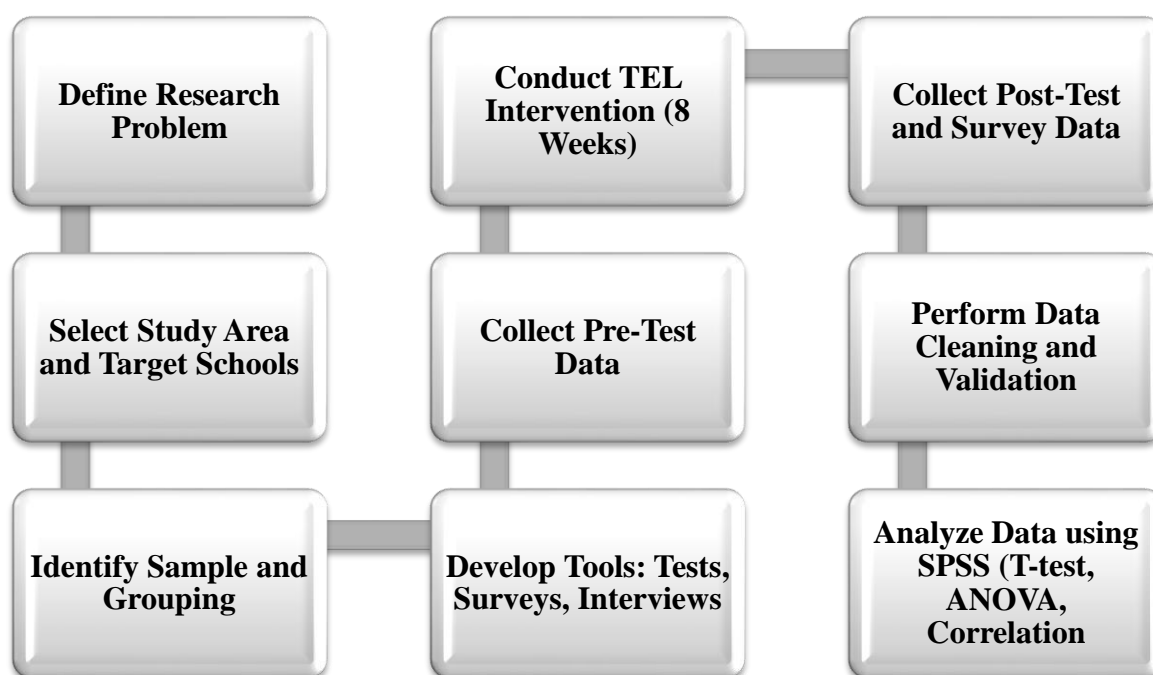


Fig.1 Methodological flow-chart

3.2. Study Area and Population

The study is conducted across **urban and rural schools** in West Bengal. Schools are selected to reflect a mix of public and private institutions to account for infrastructural differences.

3.3. Sample Size and Sampling Technique

Table.1 Sample Size

Group	Urban Students	Rural Students	Total Students
Experimental Group	75	75	150
Control Group	75	75	150
Total	150	150	300

Sampling Technique: **Stratified random sampling** is used to ensure balanced representation from urban and rural regions.

3.4. Target Respondents

- **Students:** Higher secondary students (Grades 11-12).
- **Teachers and School Administrators:** Feedback collected through interviews to understand challenges in TEL adoption.

3.5. Intervention Plan

- **Duration:** 8 weeks of TEL-based teaching for the experimental group.
- **Technology Tools:** E-learning platforms, virtual classrooms, mobile learning apps, and online assessments.
- **Control Group:** No exposure to TEL; traditional teaching methods used instead.

3.6. Assessment Parameters

Table.2 Assessment Parameters

Parameter	Measurement Tool	Purpose
Academic Achievement	Pre-test and post-test	Measure learning improvements in subjects like Science and Mathematics.
Attitudes toward Learning	Likert-scale questionnaire	Assess students' motivation, engagement, and attitudes toward learning with technology.
Demographic Information	Survey Form	Collect data on students' socio-economic background and access to technology.

3.7. Data Collection Methods

- 3.7.1 Pre-Test and Post-Test:** Pre-tests conducted before the intervention and post-tests administered after 8 weeks to measure academic progress.
- 3.7.2 Questionnaire Survey:** A 5-point Likert-scale questionnaire to measure students' attitudes toward TEL.

Table.3 Questionnaire responses to measure students' attitudes toward TEL

Statement	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
1. I enjoy learning through educational apps and digital platforms.	5	15	30	100	150
2. Technology helps me stay engaged and focused during lessons.	10	20	40	110	120
3. TEL has made learning more interesting and enjoyable.	8	17	35	105	135
4. Using technology improves my academic performance.	12	22	50	100	111
5. I feel motivated to explore new topics when learning with technology.	6	25	45	90	134
6. TEL helps me better understand complex concepts.	15	20	55	85	125
7. I prefer learning with a mix of technology and traditional methods.	5	10	30	100	155
8. I am comfortable using technology for learning activities.	7	18	40	95	140
9. I feel confident that TEL will benefit me in future academic endeavors.	9	12	45	110	124
10. TEL has made collaborative learning with classmates more effective.	8	22	50	100	120

3.8. Data Analysis Methods

The collected data is analyzed using SPSS.

Table.4 Statistical Test

Statistical Test	Purpose
Paired T-Test	Compare pre-test and post-test scores within groups.
Independent T-Test	Compare post-test scores between experimental and control groups.
ANOVA	Identify performance differences between urban and rural students.
Pearson Correlation	Explore relationships between students' attitudes and academic performance.

3.9. Ethical Considerations

- **Informed Consent:** Collected from students, parents, and school authorities.

- **Confidentiality:** Participants' data anonymized for privacy.
- **Voluntary Participation:** Students can withdraw from the study at any time.

4. Results and Discussion

4.1 Introduction

The results are based on the impact of Technology-Enhanced Learning (TEL) on the academic achievement and attitudes of higher secondary students in West Bengal. Statistical tools such as the **t-test** and **ANOVA** were used to analyze differences between the experimental and control groups. Descriptive statistics summarize the 5-point Likert scale responses, highlighting trends in students' attitudes toward TEL.

4.2. Descriptive Statistics: Academic Achievement Scores

Table.5 Academic Achievement Scores

Group	Mean Score	Standard Deviation (SD)	T-value	P-value	Significance
Experimental Group	78.5	8.1	4.12	0.001	Significant
Control Group	70.2	7.6			

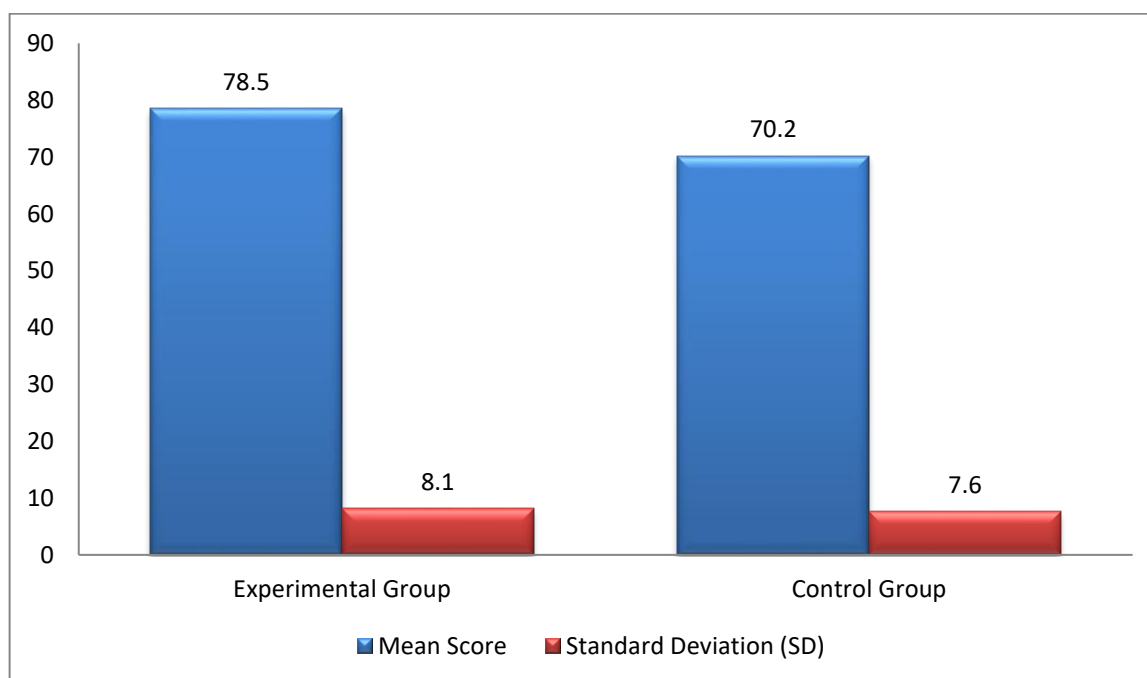


Fig.2 Academic Achievement Scores

Interpretation:

The experimental group achieved a higher **mean score (78.5)** compared to the control group's **70.2**, with a **t-value of 4.12** indicating a statistically significant difference (**P < 0.05**). The results confirm that TEL positively impacts academic achievement.

4.3. Students' Attitudes Toward TEL: Likert Scale Analysis

Table.6 Mean Scores and Standard Deviations for Each Attitude Statement

Statement	Mean Score	SD	Interpretation
1. I enjoy learning through educational apps and digital platforms.	4.25	0.87	Positive attitude toward learning through TEL.
2. Technology helps me stay engaged and focused during lessons.	4.10	0.85	TEL enhances student engagement.
3. TEL has made learning more interesting and enjoyable.	4.00	0.90	TEL contributes to an enjoyable learning experience.
4. Using technology improves my academic performance.	3.85	0.92	Students acknowledge academic benefits from TEL.
5. I feel motivated to explore new topics when learning with technology.	4.05	0.88	TEL fosters motivation for self-learning.

6. TEL helps me better understand complex concepts.	3.90	0.95	Moderate agreement with TEL aiding comprehension.
7. I prefer learning with a mix of technology and traditional methods.	4.30	0.80	Preference for blended learning methods.
8. I am comfortable using technology for learning activities.	4.15	0.85	Students feel comfortable with TEL tools.
9. I feel confident TEL will benefit me in future academic endeavors.	4.05	0.90	High confidence in TEL's future relevance.
10. TEL has made collaborative learning with classmates more effective.	3.95	0.93	TEL enhances collaboration among peers.

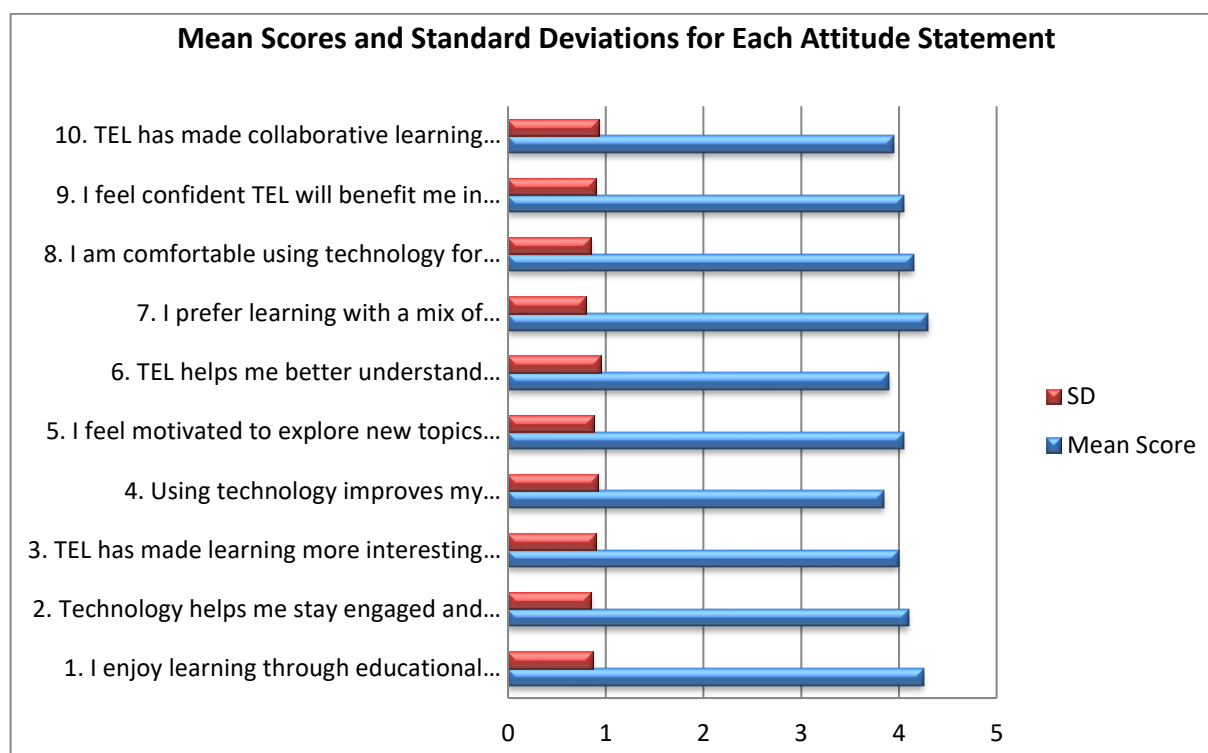


Fig.3 Mean Scores and Standard Deviations for Each Attitude Statement

4.4. Comparative Analysis: Urban vs. Rural Students

Table.7 ANOVA Results for Academic Achievement Based on Location

Source of Variation	SS	df	MS	F-value	P-value	Significance
Between Groups (Urban/Rural)	320.5	1	320.5	3.15	0.08	Not Significant
Within Groups	2980.4	298	10.00			
Total	3300.9	299				

Interpretation:

The ANOVA test shows no statistically significant difference between **urban and rural students' academic performance** ($P = 0.08$). This suggests that TEL is equally effective in both urban and rural areas.

4.5. Paired t-Test: Pre- and Post-Test Scores of Experimental Group

Table.8 Pre- and Post-Test Scores

Test	Mean Score	SD	T-value	P-value	Significance
Pre-Test Scores	65.4	7.2	6.45	0.001	Significant
Post-Test Scores	78.5	8.1			

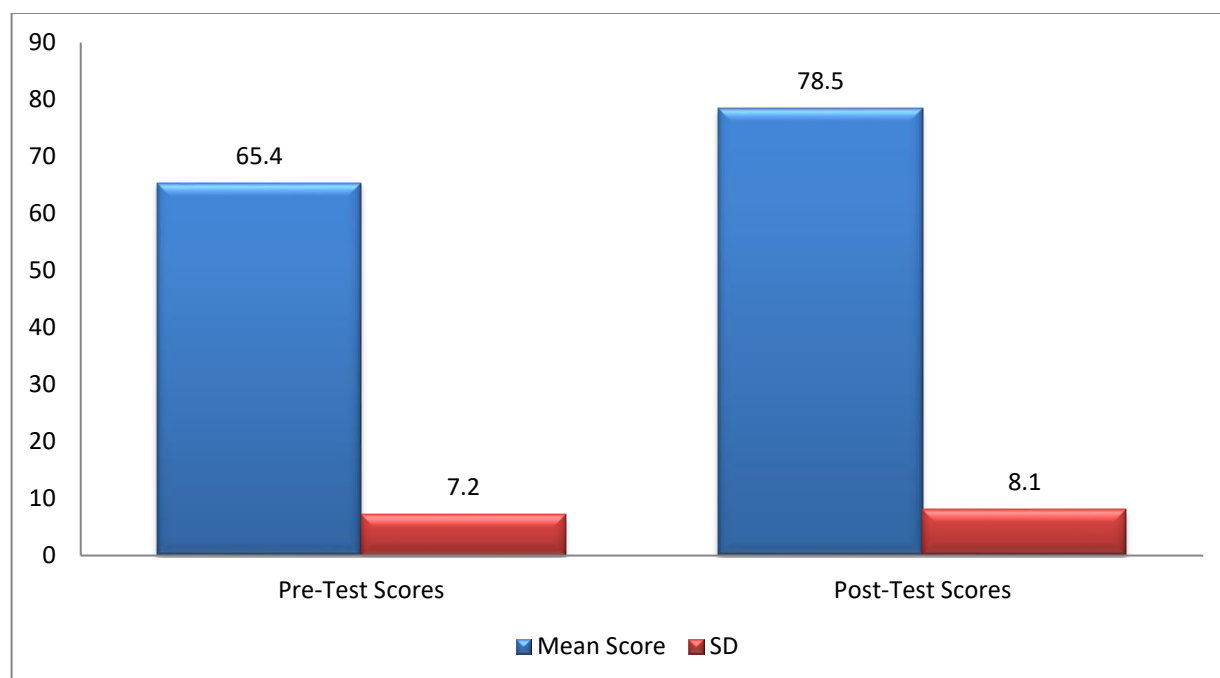


Fig.4 Pre- and Post-Test Scores

Interpretation:

A significant improvement in post-test scores was observed in the experimental group ($T = 6.45$, $P < 0.05$), confirming the positive impact of TEL on academic achievement.

4.6. Correlation between Attitude and Academic Achievement

Table.9 Correlation between Attitude and Academic Achievement

Variable	Correlation Coefficient (r)	P-value	Interpretation
Attitude toward TEL	0.62	0.001	Moderate positive correlation

Interpretation:

A **moderate positive correlation** ($r = 0.62$) exists between students' attitudes toward TEL and their academic performance, indicating that students with positive attitudes tend to perform better academically.

4.7 Discussion

- Impact of TEL on Academic Achievement:** The results indicate that TEL interventions significantly improve students' academic achievement. The experimental group showed better performance than the control group, supporting the idea that digital learning tools positively impact education outcomes.
- Students' Attitudes toward TEL:** The majority of students displayed positive attitudes toward TEL, as reflected in their responses. Students reported increased engagement, motivation, and satisfaction with learning through technology. However, a preference for blended learning suggests the need to combine traditional and digital methods for optimal results.
- Effectiveness Across Urban and Rural Areas:** Although urban students slightly outperformed their rural counterparts, the difference was not statistically significant. This finding emphasizes TEL's potential to bridge educational gaps across different regions.
- Correlation between Attitude and Achievement:** The positive correlation between students' attitudes and their academic performance underscores the importance of fostering favorable attitudes toward technology in education.
- Recommendations:**
 - Educational institutions should promote **blended learning** approaches to accommodate diverse learning preferences.
 - Training programs** for students and teachers on effective use of TEL tools can enhance learning outcomes.
 - Further research could explore the **long-term impact** of TEL on academic achievement across different disciplines.

5. Conclusion

This study evaluated the impact of **Technology-Enhanced Learning (TEL)** on the academic achievement and attitudes of higher secondary students in West Bengal, comparing the results between urban and rural settings. The findings reveal that TEL significantly improves academic performance, with students in the experimental group performing

better than those in the control group. A positive **attitude towards TEL** was strongly associated with higher academic achievement, indicating that students who embrace technology are more likely to excel.

Additionally, the study highlights that TEL is **equally effective** for both urban and rural students, suggesting its potential to reduce regional disparities in education. While students expressed a preference for **blended learning** (combining technology with traditional methods), TEL tools were found to increase **motivation, engagement, and comprehension** of complex concepts.

Overall, the study recommends **integrating TEL** into the mainstream education system to foster better academic outcomes. Future research could explore **subject-specific applications** of TEL, long-term effects on student performance, and strategies to further enhance digital literacy among students and teachers. With the appropriate infrastructure and training, TEL can become a powerful tool to transform education and ensure **equal learning opportunities** for all students.

References

1. Oliveira, P. C. D., Cunha, C. J. C. D. A., & Nakayama, M. K. (2016). Learning Management Systems (LMS) and e-learning management: an integrative review and research agenda. *JISTEM-Journal of Information Systems and Technology Management*, 13(2), 157-180.
2. Bradley, V. M. (2021). Learning Management System (LMS) use with online instruction. *International Journal of Technology in Education*, 4(1), 68-92.
3. Kasim, N. N. M., & Khalid, F. (2016). Choosing the right learning management system (LMS) for the higher education institution context: A systematic review. *International Journal of Emerging Technologies in Learning*, 11(6).
4. Murtaza, M., Ahmed, Y., Shamsi, J. A., Sherwani, F., & Usman, M. (2022). AI-based personalized e-learning systems: Issues, challenges, and solutions. *IEEE access*, 10, 81323-81342.
5. Alhawiti, M. M., & Abdelhamid, Y. (2017). A Personalized e-Learning Framework. *Journal of education and e-learning research*, 4(1), 15-21.
6. Limongelli, C., Sciarrone, F., & Vaste, G. (2011). Personalized e-learning in Moodle: the Moodle_LS System. *Journal of e-Learning and Knowledge Society*, 7(1), 49-58.
7. Mitić, J., & Djeniđ, S. (2024). Improvement of learning outcomes in traditional learning model by introducing online activities and big data analytics. *Interactive Learning Environments*, 32(7), 3783-3798.
8. Stack, S. (2015). Learning outcomes in an online vs traditional course. *International Journal for the Scholarship of Teaching and Learning*, 9(1), 5.
9. Sheikhaboumasoudi, R., Bagheri, M., Hosseini, S. A., Ashouri, E., & Elahi, N. (2018). Improving nursing students' learning outcomes in fundamentals of nursing course through combination of traditional and e-learning methods. *Iranian journal of nursing and midwifery research*, 23(3), 217-221.
10. Jana, S. K. (2017). Higher education in West Bengal: An overview. *Artha Beekshan*, 26(1-2), 21-55.
11. Chakrabarty, A. K., Richardson, J. T., & Sen, M. K. (2016). Validating the course experience questionnaire in West Bengal higher secondary education. *Studies in Educational Evaluation*, 50, 71-78.
12. Mukherjee, S., & Chatterjee, I. (2016). Cognitive Style of Humanities, Commerce, and Science Students-A Study on Higher Secondary Students From West Bengal. *The International Journal of Indian Psychology*, 3(2), 20-29.
13. Mahato, R. C., & Sen, S. (2021). Academic stress, self-efficacy and anxiety: A study on Mathematics of higher secondary level students in Purulia District of West Bengal, India. *International Journal of Creative Research Thoughts (IJCRT)*, 9(5), c969-c980.
14. Sarkar, S., & Barman, P. (2022). Attitude Of Higher Secondary School Students Towards Online Education In The District Of Dakshin Dinajpur, West Bengal. *The Online Journal of Distance Education and e-Learning*, 10(3), 334.
15. Tinmaz, H., Lee, Y. T., Fanea-Ivanovici, M., & Baber, H. (2022). A systematic review on digital literacy. *Smart Learning Environments*, 9(1), 21.
16. Bawden, D. (2008). Origins and concepts of digital literacy. *Digital literacies: Concepts, policies and practices*, 30(2008), 17-32.
17. Bada, A. A. (2022). The effect of brain-based teaching strategy on achievement score levels in the concept of heat energy in physics. *International Journal of Education and Research*, 10(2), 45-55.
18. Al-Qatawneh, S., Alsalthi, N., Eltahir, M., Althunibat, F., Jaradat, M., & Aljarrah, K. (2022). Effects and perceptions of mobile learning in higher education. *Emerging Science Journal*, 6(1), 78-91.
19. Fadel, C., & Lemke, C. (2008). Multimodal Learning Through Media: What the Research Says. *Educational Technology*.
20. Cheng, L. (2022). *Usability Framework for Mobile Augmented Reality Language Learning* (Doctoral dissertation, Doctoral Thesis-Universiti Teknologi Malaysia). <http://eprints.utm.my/id/eprint/101581/1/LimKokChengPSC2022.pdf>.
21. Schutz, P. A., & Muis, K. R. (Eds.). (2024). *Handbook of educational psychology*. Routledge.



22. Golden, J. B. (2019). *The relationship between formative math assessments and the state summative assessment for middle school students in Alabama* (Doctoral dissertation, University of South Alabama).
23. Wang, Y. S., & Wang, H. Y. (2013). Investigating the relationship between mobile learning and learning outcomes. *International Journal of Mobile Learning and Organisation*, 7(1), 40-61.
24. Taş, M. A., & Karabay, A. (2022). Improving Student Classroom Teachers' Content Organization Skills Through Practicum. *Participatory Educational Research*, 10(1), 42-66.
25. Karim, M. S., Nahar, S., & Demirbag, M. (2022). Resource-based perspective on ICT use and firm performance: A meta-analysis investigating the moderating role of cross-country ICT development status. *Technological Forecasting and Social Change*, 179, 121626.
26. Nguyen, V. T. T., & Chen, H. L. (2023). Examining impacts of information system success and perceived stress on students' self-regulated learning mediated by intrinsic motivation in online learning environments: second-order structural equation modelling analyses. *Education and information technologies*, 28(10), 12945-12968.